

## Billing Rates

### Water and Sewer Rates

Water Base Rate	<b>\$20.45</b>
Variable:	
0 through 6,000 gal.	<b>\$2.86 per 1,000</b>
6,001 gal. And over	<b>\$3.28 per 1,000</b>

Sewer Base Rate	<b>\$20.45</b>
Variable:	
0 through 6,000 gal.	<b>\$2.86 per 1,000</b>
6,001 gal. And over	<b>\$3.28 per 1,000</b>

100% Disabled Veterans and Seniors 65 & over	
Water Base Rate:	<b>\$ 16.36</b>
Variable:	
0 through 6,000 gal.	<b>\$2.29 per 1,000</b>
6,001 gal. And over	<b>\$2.62 per 1,000</b>

100% Disabled Veterans and Seniors 65 & over	
Sewer Base Rate:	<b>\$ 16.36</b>
Variable:	
0 through 6,000 gal.	<b>\$2.29 per 1,000</b>
6,001 gal. And over	<b>\$2.62 per 1,000</b>

### Garbage Service Rates

Residential per month	<b>\$ 15.46</b>
Seniors 65 & over (who qualify)	<b>\$ 11.60</b>
<i>Seniors 65 &amp; over with an annual household income of \$20,000.00 or less may receive a discounted rate of \$11.60 instead of the regular rate of \$15.46.</i>	

Garbage Administration Fee	<b>\$ 75.00</b>
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### Billing Information

Please note that you will be charged a base rate for water and sewer plus any consumption. If no consumption is used during the billing cycle, then you will be charged the base rates only.

### Payment and Service Locations

Our offices are located at City Hall, 418 Osborne Street, St. Marys, GA 31558. Office hours are Monday through Friday, 8:00 a.m. to 5:00 p.m., excluding holidays. For your convenience, we have a payment drop box located at the side of the building that is available 24-hours a day.

## Important Information

Unnecessary repair costs can be avoided if the City's emergency number is called first when water/sewer problems are suspected.

It is very important to perform routine maintenance and checks of your water and sewer fixtures. We are not responsible for losses on your side of the meter. No adjustments will be made for leaks, filling pools, water beds or watering of grass.

We encourage you to contact us if you have a questions concerning your bill or if your suspect a leak or problem with your meter.

**CITY OF ST  
MARYS**

**Water and Sewer Department**

**418 Osborne Street**

**St. Marys, Georgia 31558**

**Phone: 912-510-4000**

**Phone after hours 912-729-1442**

**Fax: 912-882-5506**

## NEWCOMER INFORMATION

# Your Water and Sewer Account



**Tel: 510-4000**

CITY OF ST MARYS

# Billing Information for Your Water and Sewer Account

## How am I billed for water?

Water and sewer are an integral part of our everyday lives, and we realize the importance of this utility to you. In order to help your move into our area as smooth as possible, our Water and Sewer Department has created this brochure covering



the who, what, when and where of water and sewer accounts. With federal and state regulations

focusing more and more on conservation, water usage has become an important issue. We hope that this answers all of the questions you may have, but should you need to talk with one of our team members, please feel free to contact us at 510-4000.

## Deposit

A \$100.00 deposit is required to begin utility service. This deposit may be refunded after 12 payments with no late fees or applied to your final bill should you move out of our service area.

## Billing Cycle

Our bills are mailed on the 1st of each month. The current amount is due by the specified due date. **If you have not received your bill by the 5th of the month, call our office for the amount due. Failure to receive a bill does not relieve your obligation to pay the bill by the due date.** We do not check postmarks on payments received by mail.

Past Due amounts must be paid no later than the due date to avoid disconnection. Second notices WILL NOT be given.

## Penalties, Charges, Fees

A 10% penalty is added to all bills not paid by 5:00 p.m. on the due date.

A **\$30.00** service charge is added to your account if it appears on the disconnect list. If you appear on the disconnect list, you must pay the account in full to have your services re-stored.

## Penalties, Charges, Transfers, and Fees Continued

A **\$100.00** fine will be charged to any individual found tampering with the water meter. **Meters are City property and may only be turned on or off by an authorized CITY OF ST MARYS WATER DEPT. EMPLOYEE ONLY.**

A \$30.00 fee will be added to all returned checks. If a check is not satisfied within the specified time frame, the water services will be disconnected until specified amount is paid in full. If we receive a second return check within a one year period, you will no longer be able to pay by check for a period of one year.

A **\$35.00** fee is charged for temporary water service (a time period of less than 30 days) needed for cleaning, realty inspections, etc. In addition to the **\$35.00** fee you will be billed for the amount of water used during the time that the account is open.

A **\$30.00** transfer fee is charged when you move within our service area. Any current account balance must be paid in full before your services can be transferred.

A **\$25.00** fee is charged for meter readings at the customer's request; however, the charge will be dropped if such reading discloses a meter malfunction or if the meter was over-read.